

### Banner Health (BH) 擁有及營運的所有醫院的 財務援助計畫摘要

#### SUMMARY OF FINANCIAL ASSISTANCE PROGRAMS AT ALL HOSPITALS OWNED AND OPERATED BY BANNER HEALTH (BH)

Banner Health 為無保險、保險額不足及醫療貧困的患者提供財務援助計畫。本政策僅適用於各個 Banner 醫院,不適用於其他 BH 設施,例如 ASC、影像或緊急護理設施。無保險患者是指沒有第三方保險且未加入政府保險計畫的患者。無保險的患者最初按承保服務的自付費率收費。保險不足患者是指具有第三方保險承保、但具有財務限制或共同責任(包括免賠額、共付額和共同保險)的患者,且其自付費用超出其財務能力。醫療貧困患者是指在過去 12 個月內產生醫療費用的家庭,而該家庭應承擔的費用部分超過該家庭該年總收入的 50%。在判定一個家庭是否為醫療貧困家庭時,所有醫療費用都應包括在內,包括非 BH 醫療費用。

如果您是無保險患者,如果您不符合根據聯邦貧窮線指南判定的財務援助計畫的資格,您可能有資格享受折扣費率。符合折扣護理的資格意味著,您將被收取 1.25 x AGB(一般帳單金額)的金額,該金額是根據如果您已保險的情況下,私人健康保險公司和 Medicare (以及共付額和免賠額)針對您接受的醫療必需服務向醫院支付的平均金額。

如果您是無保險患者,(1)如果您的家庭年收入和家庭人數等於或少於聯邦貧困水平的 400%,並且缺乏其他資產來支付醫院的全部費用,並且(2)如果醫院要求您申請 Medicaid/AHCCCS,您在申請和判定過程中完全配合,或無法合理地完成申請過程,並且 Medicaid/AHCCCS 承保被拒,您將有資格獲得 BH經濟援助。1

如果您是保險額不足的患者,您可能有資格獲得 BH 保險額不足/保險後餘額財務援助折扣。您將需要申請以進行審核考慮,並滿足財務援助政策和聯邦貧困線指南中所述的醫院帳單餘額要求。

如果您符合 BH 財務援助的資格,在任何情況下,對於急診服務或其他必要的醫療服務,您都不會被收取高於一般帳單金額的費用。此外,您在接受急診服務時絕不會被要求預先付款或作出其他付款安排。但是,若要接受非緊急服務,在大多數情況下,您需要預付大筆押金,或根據一般帳單金額的估計作出其他付款安排。

醫院的財務援助政策、帳單和追討政策以及申請表的免費副本可在 Banner Health 網站 <u>Bannerhealth.com</u> 上獲取。如需本摘要、醫院財務援助和帳單政策以及申請表的西班牙語翻譯版本,可在 Banner 和醫院網站以及醫院的入院區獲取。此外,也可透過郵件獲取副本;如有需要,請致電(888)264-2127 聯絡 Banner 患者財務服務部。Banner 患者財務服務部的工作人員可以回答問題,並提供有關財務援助計畫、申請流程、以及可協助處理這些申請的非營利組織和政府機構的資訊。如有任何疑問,請致電(888)264-2127。

1 不適用於 NHSC 批准的地點,包括:內華達州 Fallon、內華達州 Fernley、加利福尼亞州 Susanville、亞利桑那州 Payson Primary Care、亞利桑那州 Payson OBGYN、亞利桑那州 Maricopa、懷俄明州 Torrington 和 懷俄明州 Wheatland

Banner 患者財務服務部 PO Box 743711, Los Angeles, CA 90074-3711 BannerFAApplications@bannerhealth.com

DO NOT RETAIN AS PART OF THE PERMANENT MEDICAL RECORD

9999-0061ZH-TW (10/2024)



# SUMMARY OF FINANCIAL ASSISTANCE PROGRAMS AT ALL HOSPITALS OWNED AND OPERATED BY BANNER HEALTH (BH)

Banner Health offers Financial Assistance Programs to Uninsured, Underinsured and Medically Indigent patients. This policy only applies to Banner hospitals and not to other BH facilities such as ASCs, imaging, or urgent care. An <u>Uninsured Patient</u> means a patient without Third-Party Insurance and who is not enrolled in a government insurance program. Uninsured Patients are initially charged the Self-Pay Rate for Covered Services. An <u>Underinsured Patient</u> means a patient with Third-Party Insurance coverage, but with financial limitations or co-responsibility, including deductibles, co-payments, and co-insurance, has out-of-pocket expenses that exceed his/her financial abilities. A <u>Medically Indigent Patient</u> means a household with medical expenses incurred during the previous 12 months, where the portion for which the household is responsible exceeds 50% of the household's total income for that year. For the purposes of determining whether a household is a Medically Indigent Household, all medical expenses are included, including non-BH medical expenses.

If you are an Uninsured patient, you may qualify for a discounted rate if you do not meet the qualifications for the Financial Assistance Program based on Federal Poverty Level guidelines. Qualification for the discounted care means, you will be charged 1.25 x AGB (Amounts Generally Billed,) which is based upon the average of the amounts that would have been paid to the Hospital by private health insurers and Medicare (and co-pays and deductibles) for the medically necessary services you receive if you had been insured.

If you are an Uninsured patient, you will qualify for BH Financial Assistance (1) if you have an annual household income and household size that is equal to or less than 400% of the Federal Poverty Level and lack other assets to pay the Hospital's full charges and, (2) if requested to do so by the Hospital, you apply for Medicaid/AHCCCS, fully cooperate in the application and determination process, or are unable to reasonably complete the application process, and are denied Medicaid/AHCCCS coverage.<sup>1</sup>

If you are an Underinsured patient, you may qualify for BH Financial Assistance for Underinsured/Balance After Insurance discount. You will need to apply for consideration and meet both Hospital bill balance requirements stated in the Financial Assistance Policy and Federal Poverty Level guidelines.

If you qualify for BH Financial Assistance, you will in no case be charged more than Amounts Generally Billed for emergency services or other medically necessary services. In addition, you will never be required to make advance payment or other payment arrangements to receive emergency services. However, to receive non- emergent services, you will be required in most situations to make a substantial advance deposit or other payment arrangements based upon an estimate of the Amounts Generally Billed.

A free copy of the hospital's financial assistance policy, the billing and collections policy, and the application forms are available on the Banner Health website at <u>Bannerhealth.com</u>. Spanish translation of this Summary, the Hospital's financial assistance and billing policies, and the applications forms are available on the Banner and Hospital websites and in the hospital's Admitting area. Copies are also available by mail by contacting Banner Patient Financial Services at (888) 264-2127. The Banner Patient Financial Services staff is available to answer questions and provide information about the Financial Assistance Programs, the application process and nonprofit organizations and government agencies that can assist with these applications. Please contact (888) 264-2127 if you have further questions.

Banner Patient Financial Services
PO Box 743711, Los Angeles, CA 90074-3711
BannerFAApplications@bannerhealth.com

<sup>1</sup> Not applicable to NHSC approved locations, including: Fallon, NV, Fernley, NV, Susanville, CA, Payson Primary Care, AZ, Payson OBGYN, AZ, Maricopa, AZ, Torrington, WY, and Wheatland, WY



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#### SUMMARY OF FINANCIAL ASSISTANCE PROGRAMS AT ALL HOSPITALS OWNED AND OPERATED BY BANNER HEALTH (BH)

| 請寄回至:                                     | 當前日期: |
|---|-------|
| Banner Health c/o PBM                     | 患者姓名: |
| PO Box 743711, Los Angeles, CA 90074-3711 | 出生日期: |
| BannerFAApplications@bannerhealth.com     | 設施:   |
| Samon, a pproductio (Samonodianosin       | 服務日期: |

說明:填寫申請表,並包括以下文件,然後寄回至上述地址或電子郵件地址。

\*\*不適用於 NHSC 地點,包括:

內華達州 Fallon、內華達州 Fernley、加利福尼亞州 Susanville、亞利桑那州 Payson Primary Care、亞利桑那州 Payson OBGYN 和亞利桑那州 Maricopa、懷俄明州 Torrington 和懷俄明州 Wheatland

- 收入證明。可接受的文件包括:
  - 若目前有工作,最近三(3)份最新的連續薪資單的副本(患者、擔保人和配偶)
  - 如果是自營業者,請提供聯邦稅表附表 C 的副本或其他收入和支出證明
  - 如果已退休和/或領取社保金,請提供 SSA 1099 表格或申領函的副本\*\*
  - 如果失業,請提供上一年度的聯邦所得稅申報表、失業補助申領函或收入自我申報函的副本。\*\*
  - 州或政府援助(Medicaid/AHCCCS)的決定\*\*

| <ul> <li>如經要求,請提供非Banner醫療帳單的副本**</li> </ul> |           |                  |
|--|-----------|------------------|
| 申請資料   |           |                  |
| 申請人/擔保人姓名:                                   | <br>      | 會安全號碼:**         |
| 地址:  |           |                  |
| 出生日期:  | <u></u>   |                  |
| 電話號碼:  |           |                  |
| 雇主:  |           |                  |
| 工作年限:  | 大耒口别/时长・_ |                  |
|  |           |                  |
| 姓名:  |           |                  |
| 出生日期:  |           |                  |
| 電話號碼:  |           |                  |
| 受撫養人和/或家庭人數資訊                                |           |                  |
| 姓名:  | 關係:       | 出生日期:(月月/日日/年年年) |
| 1.   |           |                  |
| 2.   |           |                  |
| 3.   |           |                  |
|  |           |                  |
| 4.   |           |                  |
| 5.   |           |                  |
| 6.   |           |                  |
| 其他收入   |           |                  |
| 描述:  |           | 毎月金額:            |
| 1.   |           | \$               |
| 2.   |           | \$               |



## SUMMARY OF FINANCIAL ASSISTANCE PROGRAMS AT ALL HOSPITALS OWNED AND OPERATED BY BANNER HEALTH (BH)

| Neturn to.                                | Current Date: Patient Name: |
|---|-----------------------------|
| PO Box 743711, Los Angeles, CA 90074-3711 | Birth Date:                 |
| Danner raappiications (wpannemeaith.com   | Facility:<br>Date of Svc:   |

Instructions: Complete application and include the following documentation and return to address or email above.

- \*\*Not applicable for NHSC locations including: Fallon, NV, Femley, NV, Susanville, CA Payson Primary Care, AZ, Payson OBGYN, AZ and Maricopa, AZ
- Proof of income. Acceptable documents include:

**Description:** 

1. 2.

- If currently employed, copies of last three (3) most recent consecutive payroll stubs (patient, guarantor and spouse)
- If self-employed, a copy of Federal tax form Schedule C or other proof of income and expenses
- If retired and/or receiving Social Security, a copy of SSA 1099 form or reward letter\*\*
- If Unemployed, a copy of your prior year's federal income tax return, unemployment reward letter or self-declaration of income letter.\*\*
- Determination of State or government assistance (Medicaid/AHCCCS)\*\*
- If requested, copies of non-Banner medical bills\*\*

| Applicant Information         |                           |                         |
|-------------------------------|---------------------------|-------------------------|
| Applicant/Guarantor Name:     | Social Securit            | y Number:**             |
| Address:                      |                           |                         |
| Birth Date:                   |                           |                         |
| Phone Number:                 |                           |                         |
| Employer:                     | _ Employment Status:      |                         |
| Length of Employment:         | _ Unemployed Date/Length: |                         |
| Spouse or Partner Information |                           |                         |
| Name:                         | _                         |                         |
| Employer:                     |                           |                         |
| Birth Date:                   |                           |                         |
| Phone Number:                 |                           |                         |
| Dependent Information         |                           |                         |
| Name:                         | Relationship:             | Birthdate: (mm/dd/yyyy) |
| 1.                            |                           |                         |
| 2.                            |                           |                         |
| 3.                            |                           |                         |
| 4.                            |                           |                         |
| 5.                            |                           |                         |
| 6.                            |                           |                         |
| Other Income                  |                           |                         |

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**Monthly Amount:** 

\$



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#### SUMMARY OF FINANCIAL ASSISTANCE PROGRAMS AT ALL HOSPITALS OWNED AND OPERATED BY BANNER HEALTH (BH)

| 請寄回至:  | 當前日   | 期:                                     |
|--|---|--|
| Banner Health c/o PBM  | 患者姓   |  |
| PO Box 743711, Los Angeles, CA 90074-3711  | 出生日   | 期:                                     |
| BannerFAApplications@bannerhealth.com  | 設施:   |  |
|  | 服務日   | 期:                                     |
| 醫療資訊   |   |  |
| 債務類型/債權人:  | 未付餘額:   | 每月付款:                                  |
| 1. (醫生)  | \$  | \$                                     |
| 2. (醫院)  | \$  | \$                                     |
| 3. (影像)  | \$  | \$                                     |
| 4. (DME/家庭照護)  | \$  | \$                                     |
| 5. (救護車)   | \$  | \$                                     |
| 6.   | \$  | \$                                     |
| 我願意參加 Banner Health 的財務援助計畫,並瞭解所披露全並嚴格保密。<br>據我所知,我所提供的資訊準確無誤。相關人員已經向Health 經濟援助的條件之一,如果我符合資格並獲得援助用法規,對於我獲得或有資格獲得的任何第三方資金,助折扣。 | 我解釋該要求,並且,我同意<br>功,根據 ARS 第 33-931 條等、<br>Banner Health 均可考慮並收回 | 將此要求作為我有資格獲得 Banner<br>亞利桑那州的醫療留置權法規或適 |
| 正楷姓名:  |   |  |
| 配偶或伴侶簽名:   |   | 日期/時間:                                 |
| 正楷姓名:  |   |  |

請寄回至:

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# SUMMARY OF FINANCIAL ASSISTANCE PROGRAMS AT ALL HOSPITALS OWNED AND OPERATED BY BANNER HEALTH (BH)

| Return to:                                   | Current Date: |
|--|---------------|
| Banner Health c/o PBM                        | Patient Name: |
|  | Birth Date:   |
|  | Facility:     |
| Barnett 7 V (pprioditorio@barnetticatali.com | Date of Svc:  |

| Medical Information     |                 |                  |
|-------------------------|-----------------|------------------|
| Type of Debt / to Whom: | Unpaid Balance: | Monthly Payment: |
| 1. (Doctor)             | \$              | \$               |
| 2. (Hospital)           | \$              | \$               |
| 3. (Imaging)            | \$              | \$               |
| 4. (DME/Home Care)      | \$              | \$               |
| 5. (Ambulance)          | \$              | \$               |
| 6.                      | \$              | \$               |

I would like to participate in Banner Health's financial assistance program and understand all disclosed personal information is for the sole purpose of determining my eligibility. Banner Health will keep this secure and confidential.

The information I have provided is accurate to the best of my knowledge. It has been explained to me and I agree as a condition of my qualifying for financial assistance from Banner Health, should I qualify and receive assistance, any third-party funding I receive or become eligible to receive, pursuant to ARS Sec. 33-931, et seq., Arizona's health care lien statute, or applicable statutes, may be considered and recovered by Banner Health to address and offset the financial assistance discount provided to me.

| Responsible Party Signature: | Date/Time: |
|------------------------------|------------|
| Print Name:                  |            |
| Chaves on Borton Cimpatures  | Data/Times |
| Spouse or Partner Signature: | Date/Time: |

Return to:
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