

BUHP FDR Newsletter

QUARTERLY COMPLIANCE AND PROGRAM UPDATES



Health care made easier.
Life made better.
Quality providers. Quality care.

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Compliance Updates

General Compliance and
Fraud, Waste, and Abuse
Training is now available on
our website

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BUHP Audit Trends

Part of Banner University Health Plan's Compliance Program is to annually audit delegated vendors and subcontractors. We are seeing a trend amongst Credentialing Audits. These audits include review of credentialing activities, including but not limited to policies and procedures, credentialed and recredentialed practitioner files, to verify compliance with Centers for Medicare & Medicaid Services (CMS), Arizona Health Care Cost Containment System (AHCCCS), National Committee for Quality Assurance (NCQA), and Banner University Health Plan (BUHP) requirements and policies and procedure standards. Much of the non-compliance is identified within *Compliance Requirement 6: Notification to Authorities and Practitioner Appeal Rights Element C: Specific Reporting to Board and Agencies - AHCCCS*. AHCCCS requires reporting within policies and procedures specific to AHCCCS Clinical Quality Management Unit/Office of the Attorney General. Quality of Care issues must be reported within one business day. Also reporting to law enforcement agency. We are committed to ensuring that compliance requirement and elements are met for all of our regulators.

Annual Health Plan training is now available.

In accordance with CMS's updates BUHP Training is now available on our website. FDRs have the option of completing BUHP's training, CMS's, or comparable training. An attestation indicating that employees involved in administration of Medicare Part C and Part D benefits have satisfied the training requirement.

[Click Here for BUHP Health Plan Training](#)



2019 Annual Attestation

Annual attestations are now available on our portal and website. If you are not registered on our portal, it's quick and simple at the link below. We recommend completing these soon. Due date is December 31, 2019.

Portal: <https://eservices.uph.org/Attestation/C2019>

Website: www.banneruhp.com

Email: BUHP Vendor Oversight

Preclusion List – Sent out monthly by the Health Plan and is a list of providers and prescribers who are precluded from receiving payment for Medicare Advantage (MA) items and services or Part D drugs furnished or prescribed to Medicare beneficiaries. Requires denial of payment for items or services furnished by an individual on the Preclusion List. If you are delegated credentialing this should be included with your Credentialing processes. Precluded providers should not be added to the provider network for Medicare lines of business.

In The News

Arizona Hepatitis A Outbreak

Arizona, along with many other states, is currently experiencing a large outbreak of Hepatitis A,

What is Hepatitis A? Hepatitis A is a highly contagious liver infection caused by the hepatitis A virus. It can range from a mild illness lasting a few weeks to a severe illness lasting several months. Although rare, hepatitis A can cause death in some people. Hepatitis A usually spreads when a person unknowingly ingests the virus from objects, food, or drinks contaminated by small, undetected amounts of stool from an infected person.

Counties with outbreak cases: Mohave, Yavapai, Navajo, Gila, Maricopa, Pinal, Graham, Pima, and Cochise.

Number of Cases: Three hundred ninety-six with two deaths and a seventy-eight percent hospitalization rate since November 2018.

Out of the three hundred ninety-six cases there were eighty-one in May and ninety-one in June. The Arizona Department of Health Services recommends washing your hands with soap and water after using the restroom or before preparing foods and checking out vaccinefinder.org to find out where to get vaccinated.

*Source cdc.gov & azdhs.gov